ENNIFER T. GRAHAM

Administrative, Design & Marketing Professional

WWW.JENNIFERTGRAHAM.COM

Creative Design ~ Leadership ~ Development

Resourceful and innovative professional with over 15 years of experience in a deadline-driven atmosphere creating comprehensive brand development, executive presentations and strategic marketing plans.

EDUCATION

Master of Business Administration in Marketing, March 2012 Saint Leo University, St. Leo, Florida **Bachelor of Fine Arts** In Graphic Design, March 2007 Minor: Advertising Design, Graduated *Cum Laude* Savannah College of Art and Design, Savannah, Georgia

PROFESSIONAL EXPERIENCE

Savannah Court Appointed Special Advocates (CASA) • Savannah, Georgia • November 2020 to Present A 501c3 nonprofit that recruits and trains volunteers to advocate for the best interests of children in family court.

Communications & Development Manager

Accomplishments: Management of the 2021 Dancing with Savannah Stars Fundraiser raising \$130K for children.

- Works to develop and maintain a comprehensive strategic plan to include donor solicitation strategies to targeted individuals, corporations and businesses, foundations, special events, and in-kind donations
- Works closely with the Executive Director and Board of Directors to appropriately steward existing donors and develop strategies and materials for adding new donors into the pipeline
- Develops and oversee a donor recognition plan, including events publications and donor appreciation
- Coordinates the acknowledgement of donations, collection of pledges, and donor records
- Gathers information about nonprofit fundraising trends and technology
- Manages communications and marketing of the organization, including awareness campaigns, message and brand development, print and electronic materials, media relations and social media outreach
- Attends community events, meetings, or conferences to promote organizational goals or solicit donations or sponsorships
- Develops and maintains media contact lists, prepares press releases and any follow-up media coverage
- Assists in production of the annual report by collecting data year-round, creating a story board, and collecting pictures

Arrhythmia Alliance • Hilton Head, South Carolina & Chipping Norton, OX7 5SR, UK • April 2019 to October 2020 *A 501c3 nonprofit that aims to improve the lives of those affected by arrhythmias.*

COMMUNICATIONS COORDINATOR

ACCOMPLISHMENTS: Management of National and International Communications.

- Provided and ensured a high-level of service throughout the planning, execution and evaluation of campaigns
- Recognized opportunities to maximize revenue and awareness
- Updated, reviewed and maintained content of over 70 international webpages and 20 social media accounts
- Delivered effective communications for programs, campaigns and events, using social media and other traditional media relations including press releases
- Promoted the organizations' mission, ensuring consistency and integrity across all marketing communications
- Supported the development and delivery of multiple programs as well as communication strategies in line with the organizations mission, aims and objectives
- Tracked program activities and successfully evaluating the effectiveness of both delivery and outcomes
- Managed SEO, website briefs, user experience, digital campaigns, graphic and content development
- Utilized strong analytical ability to evaluate end-to-end customer experience across multiple channels

T.H.A. (The Healthcare Alternative) Group • Savannah, Georgia • October 2007 to May 2019 A locally owned and operated home health care provider that offers a full line of in-home care services.

CREATIVE MARKETING DIRECTOR

Accomplishments: Recognized for excellence with promotion from Art Director to Creative Marketing Director, launched four Company Service Lines and transformed the Orders Management System generating \$300K-\$605K.

- Created organizational charts, integrated communications strategy and creative framework with Leadership
- Reviewed, evaluated, and monitored outstanding physician orders
- Hired, trained, mentored and supervised marketing and administrative personnel
- Oversaw design and production of print and digital materials in support of strategic marketing initiatives
- Utilized CRM for creating, tracking, and monitoring liaison territory management, referrals and activities
- Educated marketing staff on tools, budget, sales skills, and territory management to achieve volume goals
- Provided direction to other designers, vendors, suppliers, freelancers, partners, interns and photographers
- Designed messaging, sales collateral, advertising, packaging, branding, press releases, direct mail, tradeshow support, and presentations in both for-profit and non-profit sectors

FreshWorks Media • Savannah, Georgia • January 2006 to Present A locally owned and operated virtual design company

ART DIRECTOR

ACCOMPLISHMENTS: Developed corporate branding and marketing solutions for companies throughout the East Coast.

• Creates logos, collaterals, prints, advertising, websites & digital marketing for various companies

TECHNICAL EXPERTISE

Adobe Illustrator, InDesign, Photoshop, Dreamweaver, Acrobat, WordPress, | Microsoft Word, Excel, PowerPoint, and Outlook | Mac/PC Expertise | Additional: Content Management Systems and Basic Search Engine Optimization

COMMUNITY LEADERSHIP & AWARDS

Volunteer Executive Director, Shelter From the Rain Inc., 2010 – Present | Patient Pal Volunteer, THA Group's Island Hospice, 2013 – 2016 | Board Member, The Living Vine Christian Maternity Home, 2014 – 2019, Step Up Savannah Outstanding Advocacy Award, 2017 | Women Rock Nation Savannah Award, 2017 | United Way's Women Who Rule Award, 2019 | Zonta International Centennial Woman of Excellence Award, 2019 | 2021 SCAD Community Service Award